



*City of Mountain Lake &  
Mountain Lake Municipal  
Utilities Newsletter  
September 2021*



**City Hall Hours**

9AM — 4PM

Monday — Friday

24 Hour Drop Box—East Side of City Hall

**City of Mountain Lake**

or

**Mountain Lake Municipal Utilities**

930 Third Ave – Drawer C

Mountain Lake, Minnesota 56159



Phone (507) 427-2999

Fax (507) 427-3327

[www.mountainlakemn.com](http://www.mountainlakemn.com)



Facebook:

**City of Mountain Lake, MN**

**APPLY FOR REBATES  
COMPLETELY ONLINE WITH  
YOUR PHONE OR PC!**

Rebates for AC units, furnaces, dishwashers, refrigerators, dehumidifiers, and much more will now be completely online through your smart phone or personal computer. Visit the following link [energyinsight.p3.enertrek.com](http://energyinsight.p3.enertrek.com) to begin this process or visit our website, [www.mountainlakemn.com](http://www.mountainlakemn.com) and click on 'City' and then 'Energy Rebates.'

For any questions regarding rebates, please call or email Margit Barot at [mbarot@frontierenergy.com](mailto:mbarot@frontierenergy.com) or at 612-715-4853.



City Hall Remodeling  
Remodeling of the front lobby is taking place  
The purpose of the remodeling is to provide some privacy for the payment of utilities.  
There should not be any inconvenience for you, our customer during the construction

**ATTENTION ALL MOUNTAIN LAKE  
MUNICIPAL UTILITIES CUSTOMERS**

On May 26, 2021, the Utilities Commission voted to begin applying late fees, hanger fees, disconnect fees, and re-connect fees to delinquent accounts as applicable.

Shut-offs will resume on its regular scheduled dates if no payment is made and no communication is received by our office to arrange a payment agreement plan. A partial payment request form is available on our website or at city hall if a partial payment agreement is needed to avoid being shut-off. You must communicate with our office to avoid being shut-off. A delinquent bill and no communication with our office will result in a shut-off on the scheduled shut-off date.

If you have any questions, please contact our office at 507-427-2999 ext.6 or 8.



**THE ONE CALL PROCESS**

When you have a project that requires digging, your first step is to contact Gopher State One Call. You can do this by using GSOC's Homeowner Online Locate Request system or by calling the One Call Center.

(651)454-0002 -or- (800)252-1166  
[www.gsocsubmit.org](http://www.gsocsubmit.org)

**BE PREPARED**

When you contact GSOC with a locate request, a series of questions will be asked.

- What is your name, address and phone number?
- What type of work will you be doing? (i.e. planting a tree, installation of fence)
- What is the dig location's address, city, county and nearest intersecting street?
- At the dig location, where will you be digging? (i.e. east side of house, within 5 ft radius of white stake.)
- When will you be digging? (i.e. 3 days, next week)

**GET YOUR UNDERGROUND FACILITIES MARKED**

Once you have submitted your dig information it is created as a "ticket" which is sent to any utilities that may have underground facilities in the area of excavation. Those utilities will send a locator to the site to either paint or flag the area in question.

## ***Restricted Water Usage***

The City is currently experiencing low well levels along with wells that are out of service for the time being until repairs can be made.

Due to this, we run the risk of putting unnecessary strain on the water supply the we currently have.

Therefore, we urge residents to conserve water any way possible.

We ask at this time that you do not waste water by watering lawns.

In the event that further restrictions have to be put in place you will be notified through the city website, Facebook and community flyers.

## ***City Hall telephone service***

As part of the City Hall remodeling the telephone voice mail for Mayor Mike Nelson has been disconnected.

If you have concerns which you wish to leave him a message please call the interim City Administrator Joe McCabe at 507-427-2999 ext. 1, and he will relay the message to the Mayor.

## ***Help Wanted***

The City is currently looking for a custodian for the Community Building and for City Hall.

The job description and application form is on the city website and is also available at City Hall during normal business hours.

Mountain Lake Municipal Utilities is accepting applications for the full time lineman position.

The job description and application form is on the city website and is also available at City Hall during normal business hours.