



*City of Mountain Lake &
Mountain Lake Municipal
Utilities Newsletter*
October 2020



City Hall Hours

9AM — 4PM
Monday — Friday
24 Hour Drop Box

City of Mountain Lake

or
Mountain Lake Municipal Utilities
930 Third Ave – Drawer C
Mountain Lake, Minnesota 56159



Phone (507) 427-2999
Fax (507) 427-3327

www.mountainlakemn.com



Facebook:
City of Mountain Lake, MN

City Burn Site—Open Until Winter

Allowed Materials

- **Trees**
- **Tree Branches**
- **Brush**
- **Grass Clippings**
- **Leaves**



Banned Materials

- **Dimensional Lumber**
- **Old Windows**
- **Old lumber**
- **Roof materials**
- **Plastics**
- **Masonry or concrete**
- **Metals**
- **Pressed wood**
- **Garbage bags & recycling**



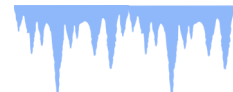
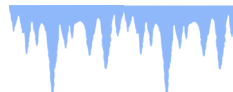
Annual Notice to All Customers – Minnesota Cold Weather Rule

The Minnesota Cold Weather Rule is designed to protect people who may have trouble paying their utility bills in winter. The Minnesota Cold Weather Rule applies from October 15 to April 15. The rule, established by the Minnesota Public Utilities Commission, means that Mountain Lake Municipal Utilities cannot disconnect a customer's residential electric service during the winter IF THE CUSTOMER MEETS THE FOLLOWING REQUIREMENTS:

1. Utility disconnection would affect the customer's primary heat source;
2. The customer has declared an inability to pay on forms provided by the utility. (Note: Customers receiving any form of public assistance including energy assistance are deemed to have qualified for inability to pay status);
3. The household income of the customer is less than 50 percent of the state median income level as documented by the customer to the utility; and
4. The customer enters into and makes reasonably timed payments under a payment agreement that considers the financial resources of the household.

If you have trouble paying your utility bills, local agencies may be able to provide payment assistance. The MN Department of Human Services recommends contacting Des Moines Valley Health and Human Services, 1-507-831-1891 or United Community Action Partnership 1-800-992-1710.

If you know you are going to have trouble paying your utility bills, please visit city hall or contact Mountain Lake Municipal Utilities at 507-427-2999 Ext. 6 before a bill is due to complete a partial payment request form. For more information visit: <https://mn.gov/puc/consumers/help/shut-off-protection/>



COVID-19 Housing Assistance Program Through United Community Action Partnership

What is the COVID-19 Housing Assistance Program?



The COVID-19 Housing Assistance Program (CHAP) is a new program to help pay for past due expenses to help renters and homeowners so they can remain in their homes.

Am I eligible to apply for CHAP?

- ** You must have a past due expense from the time period of March 1st and December 30th, 2020.
- ** You must be unable to pay the amount owed because of lost or reduced wages, illness, or another COVID-19 related issue.
- ** Income guidelines apply.

What expenses are covered by CHAP?

Past due housing expenses such as:

Rent Payments | Mortgage Payments | Contract for deed payments
Manufactured home park lot rents and payments
Homeowners Association fees | Utility Payments

How do I apply for CHAP?

You can apply online by going to www.housinghelpmn.org and selecting United Community Action Partnership from the drop down menu.

or

Call a UCAP office near you :

Willmar: 320.235.0850	Marshall: 507.537.1416
Hutchinson: 320.587.5244	Jackson: 507.847.2632
Litchfield: 320.693.7911	Redwood Falls: 507.637.2187
Olivia: 320.523.1842	Worthington 507.727.1401

