



City of Mountain Lake & Mountain Lake Municipal Utilities Newsletter
May 2024



City Hall Hours

9AM — 4PM
Monday — Friday
24 Hour Drop Box

City of Mountain Lake
or
Mountain Lake Municipal Utilities
930 Third Ave – Drawer C
Mountain Lake, Minnesota 56159



Phone (507) 427-2999
Fax (507) 427-3327

www.mountainlakemn.com



Facebook:
City of Mountain Lake, MN

NEW ONLINE BILL PAY

As we continue to grow with the times as a thriving community, we are so excited to announce that our citizens have a NEW and ENHANCED payments portal. The same high-level security that you have grown to expect from us will not change, however, the new portal will be more user-friendly – providing more ways to manage your account(s) and improve the overall payment experience with features that include:

- Easy enrollment in Auto Pay, Ebilling and Text N Pay options
- Historical bill and payment data
- Capability to update your account
- Multilingual capabilities
- One-view multi-property access

<https://mountainlakemn.payacp.com>

If you have any questions, please contact 507-427-2999 Ext. 8

City Burn-Site

The city burn-site is open for the season in 2024. However, the burn-site may be closed without warning due to weather conditions or improper materials being left at the site. Below is a list of allowed and banned materials:

ALLOWED MATERIALS

- Trees
- Tree branches
- Grass clippings
- Leaves

BANNED MATERIALS

- Dimensional lumber
- Old windows
- Old lumber
- Roof materials
- Plastics of any kind
- Masonry or concrete products
- Metals
- Any types of pressed wood
- Garbage and trash bags
- Recycling products

The burn-site is located at the corner of 360th Street and 575th Ave. From city limits, take 11th Street North northward and the street will turn to gravel which begins 575th Ave.

SECTION 8.15. OPEN BURNING AND REGULATIONS OF FIRES

Subdivision 1. Open Burning of Leaves.

Subject to the provisions of Minnesota Statutes, Sections 88.16, 88.17 and 88.22, the open burning of dried leaves during the months of April and May; and between September 15 and December 1 is hereby permitted.

Such burning shall be limited to the areas of the City zoned for residential purposes only.

Burning will only be allowed between the hours of 8:00 o'clock A.M. and 8:00 o'clock P.M. All fires are to be extinguished by 8:00 o'clock P.M.

Such fires shall not be less than 25 feet from any structure, wood fence, hedge or bush and no less than 5 feet from any property line.

The burning of leaves is prohibited on City streets, boulevards, lakeshores or any public property by private citizens.

All such fires shall be attended, at all times, by a person of suitable age and discretion.

No burning shall take place during air pollution alert, warning or emergency declared by the Pollution Control Agency.

APPLY FOR REBATES COMPLETELY ONLINE WITH YOUR PHONE OR PC!

Rebates for AC units, furnaces, dishwashers, refrigerators, dehumidifiers, and much more will now be completely online through your smart phone or personal computer. Visit the following link energyinsight.p3.enertrek.com to begin this process or visit our website, www.mountainlakemn.com and click on 'City' and then 'Energy Rebates.' More information is on the back of the letter.

For any questions regarding rebates, please call or email Doug Eli at deli@frontierenergy.com or at 763-222-3039.



Power Outage or Service Disruption?

Power outage or a water/sewer disruption at your home or business during normal business hours? If during business hours (8:00AM - 4:30PM) call the Utilities Office Manager at 507-427-2999 ext.8. If there is not an immediate answer, leave a voicemail and call Cottonwood County Dispatch at 507-831-1957 to report your outage or disruption.

Power outage or a water/sewer disruption at your home or business after normal business hours? If out of normal business hours (business hours are 8:00AM - 4:30PM), please call Cottonwood County Dispatch at 507-831-1957 to report your outage or disruption. There is no utility staff present at city hall out of business hours.

For emergency situations (such as a fire, live wires on the ground, etc.), please call 911.

Trail Etiquette

1. See & Be Seen. Visibility is crucial on trails, especially during hunting season.
2. Keep right, pass left. It's the same as driving a car. If you're riding a bike, call out a friendly warning, "coming up on the left!"
3. Pets should always be kept on a leash while on the trail.
4. Stay on the trail. A part of our trail is on private property.



City Hall will be CLOSED on May 27th

2024 Rebates - Equipment & Efficiency Upgrades

Thinking about installing a new heater, dishwasher, or an air conditioner? There may be a rebate available for you!

Beginning in 2002, rural electric cooperatives and municipal utilities in Minnesota were required to spend 1.5 percent of annual revenues, on energy conservation programs under a program known as CIP – Conservation Improvement Program.

Since 2002, Mountain Lake Municipal Utilities has been collecting and returning these funds to our customers in the form of rebates when energy efficient measures are purchased.

In 2007, the Next Generation Energy Act revised CIP and set an annual energy savings goal beginning in 2010. The energy savings goal is equivalent to 1.5 percent of the utility's annual retail energy sales, averaged over the most recent three year period and weather normalized.

To determine if the 1.5 percent savings goal is reached, savings are calculated based on the 'deemed savings' for each new energy efficiency measure and for the elimination of an old measure. 'Deemed savings' represent the energy and demand savings expected to be achieved on average.

CIP is designed to offer customers long term savings. The Mountain Lake Municipal Utilities has attempted to create programs that are accessible to everyone.

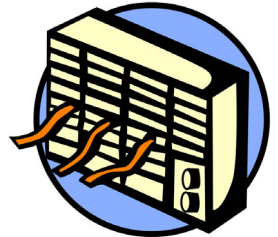
All customers, residential, commercial, industrial, should contact Mountain Lake Utilities with their Conservation Improvement Program questions or ask the company you are working with about rebates available.

Phone: 507-427- 2999 X8



For a complete list of updated rebates and forms, please visit:

energyinsight.p3.enertrek.com



What happens if I don't pay my bill by the 5th (residential) / 10th (commercial and industrial) each month?

If the utility bill is not paid in full by the 5th/10th of the month a fee of 10% of the current charge is added to the bill. (Looking at the upper right corner of your utility bill there are two amounts, due before the 5th/10th and amount due after the 5th/10th.) If the bill is still not paid by the day before the 15th (that the office is open) a hanger will be hung at your home, (fee is \$25.00), if the bill is not paid by noon on the 15th (if the 15th falls on a weekend or holiday, the next day the office is opens) your services will be disconnected, (fee is \$25.00), when you pay your bill in full and your service is reconnected you will be charged again (fee is \$25.00). Disconnections cost you extra money. Example: your bill is \$100.00:

- Pay your bill by the 5th/10th - \$100.00
- Pay your bill by noon on the day before the shut off day - \$110.00 (10% late fee)
- Pay your bill after noon on the day before the shut off day - \$135.00 (hanger on)
- Pay your bill after noon on shut off day - \$160.00 (shut off on)
- Pay your bill to get reconnected - \$185.00 (reconnect on)

